For Immediate Press Release

March 18, 2020

Hooksett Community:

The Town of Hooksett continues to actively monitor the 2019 Novel Coronavirus (COVID-19) situation, and will stay alert on any changes in this matter. The Town is committed to the continued health and optimal safety of our residents as well as our employees. In Hooksett’s effort to maximize safe distancing measure recommended by the CDC and other health organization regarding COVID-19, Hooksett will implement the following measures:

**Hooksett Town Hall will be closed to the public starting Thursday, March 19, 2020 at 12:00 pm until further notice.**

Hooksett residents and property owners are asked to utilize online services, applications and payment options to transact business at Town Hall. Provided below is contact information and services able to be transacted on-line or via the mail service. Customers are encouraged to call the respective department with any questions you may have in regards to your transaction. The following are phone numbers and for all department should you need to contact them.

**Assessing** will continue its site inspections, when necessary, without change. Phone: (603) 268-0003

**Community Development Department (Includes Subdivision and Site Plan Applications, Electrical, Gas, Plumbing, Yard Sale and Fundraiser permits):** [https://www.hooksett.org/community-development](https://www.hooksett.org/community-development) Phone: (603) 485-4117

**Code Enforcement:** [https://www.hooksett.org/code-enforcement](https://www.hooksett.org/code-enforcement) Phone: (603) 485-4117

**Family Services Department:** [https://www.hooksett.org/family-services](https://www.hooksett.org/family-services), provides eligible residents with the basic needs they are financially unable to provide for themselves under NH RSA 165. Eligibility is determined through completion of the department’s application process. To prevent person to person contact, applications can either be mailed or sent via email. To inquire about obtaining an application, or for any other general questions or inquiries, contact can be made via email or phone with the Family Services Director, Abby Reeves at: Phone: (603)485-8769 Email: areeves@hooksett.org

**Fire Department** will remain at full operation, subject to the following COVID-19 provisions: [https://www.hooksett.org/sites/hooksettnh/files/uploads/covid_update_03132020.pdf](https://www.hooksett.org/sites/hooksettnh/files/uploads/covid_update_03132020.pdf)

Office (Legends Dr): (603) 623-7272
Office (Riverside St): (603) 485-9852

**Town Hall Gym:** Gym is close until further notice

**Hooksett School District:** Per order of Governor Chris Sununu, all New Hampshire schools are closed until April 3, 2020. For updated information, consult the Hooksett School District’s website: [https://sau15.net/](https://sau15.net/)

**Library:** In compliance with the “social distancing” recommendation by the CDC, the Library's Director and Board of Trustees have decided to close the Library at least until March 30th, pending future developments. No late fees will accrue on borrowed materials during this period [https://www.hooksettlibrary.org/](https://www.hooksettlibrary.org/)

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*35 Main Street • Hooksett, New Hampshire 03106 • Tel (603) 485-8472 • Fax (603) 268-0049*

*Website: [www.hooksett.org](http://www.hooksett.org)*
Police Department will remain at full operation, subject to the following COVID-19 provisions: 
(603) 624-1560  
(603) 624-6891

Public Works Dept.: (603) 668-8019 - The Recycling and Transfer will remain open for recycling and trash dropoffs. Please conduct all communications via telephone, 603-668-8019 or e-mail (ELabonte@hooksett.org or ehorn@hooksett.org ). The Highway and Parks and Recreation offices will be closed to the public as of end of business day on Friday, March 20, 2020 until further notice. If you need to come in, please call the office to make an appointment.

Town Clerk-Tax Collectors office:
Phone 603-485-9534  
Fax 603-268-0049

Services available On-line: https://www.hooksett.org/town-clerk/pages/pay-online
- Request for Renewal of Registration (as long as the mailing address has not change and they are not a new resident to Hooksett)
- Vital Records Request
- Dog License Request
- Property Tax Payments
We also accept payments for Dog Licensing by mail and payments for Property Taxes by Mail. The property owner can call and we would be able to assist customers with the status of the account.

Wastewater Division: The Wastewater Division office (http://www.hooksettsewer.com/ ) will be closed to solicitors and the public due to COVID-19. The Office will remain open for the business and customer service. All business shall be done by phone (603-485-7000) or email (hooksettsewer@comcast.net )

CDC and DHHS Safety precautions:
The general public should continue to do the following to prevent illness and stay informed:
- Stay home when you are sick and avoid close contact with people who are sick.
- Call your doctor first if you need medical assistance and/or have any concerns.
- Wash your hands often with soap and water for at least 20 seconds or use a 60% or greater alcohol-based hand sanitizer.
- Clean and disinfect frequently used objects and surfaces at home and in the workplace.
- Avoid touching your face, eyes, nose, and mouth with unwashed hands.
- Temporarily replace the handshake, hugs and/or physical contact with a friendly wave.
- For more information on COVID-19, please go to the NH Dept. of Health and Human Services website: https://www.nh.gov/covid19/

People at high risk for complications from COVID-19 are:
- People 60 years or older;
- People with chronic medical conditions, such as heart disease, lung disease or diabetes, for example.
- People with weakened immune systems; and
- Pregnant women.
If you believe you are experiencing life-threatening symptoms, call 9-1-1. For all other questions related to COVID-19, please call 2-1-1 to reach 211NH, a coordinated and centralized resource to support NH residents with questions 24/7.

Andre L. Garron, Hooksett Town Administrator