



## Hooksett Police Department

March 16, 2020

To our valued Hooksett Community:

In response to the current threat of the spread of COVID-19 we will be implementing the follow changes immediately. Our goal is to keep our officers, staff and the public as safe as possible during this trying time. We understand that as emergency service personnel it is impossible to prevent human interaction and while it may be difficult, we feel it is the best course of action. Please adhere to the guidelines below:

-Limit visits to the Safety Center lobby. NO pistol permits, no fingerprinting, accident reports, or arrest reports will be released in the lobby. We are asking that all non-essential requests be handled over the phone, electronically or through the mail.

-Understand that our officers will be instructed to keep a safe distance when speaking to members of the public and avoid hand shaking. This is not meant to be rude, but merely following suggested guidelines to help prevent the spread of the virus.

-If you must come into the lobby, be prepared to communicate with our officers and staff through the safety glass; again we ask that you limit visits to the lobby to only emergency situations.

-As allows, please do not hesitate to call 9-1-1 if you have an emergency. We will be responding as normal to emergencies. Other reports will be taken over the phone.

All emergency services will still be provided while we make our best effort to keep everyone safe and healthy.

~ Chief Janet Bouchard